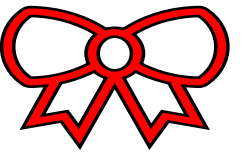




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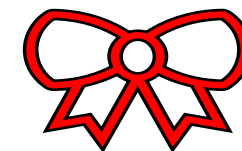
Issues, Concerns, and Resolutions

January 15, 2026



Discussions from prior meetings...and more

- Tax Pro and Business Tax Accounts were down in mid-December but are working again
- Direct Pay only allowed for a limited number of payments (2) set up per day. That has now been increased to a maximum of 5 payments in 24 hours. [Pay personal taxes from your bank account | Internal Revenue Service](#)



Discussions from prior meetings...and more

- IRS has expanded business hours for EIN Applications online: [Get an employer identification number | Internal Revenue Service](#)

Availability

This tool is available during the following times (Eastern Time):

Mon–Fri: 6:00 a.m. – 1:00 a.m. (next day)

Sat: 6:00 a.m. – 9:00 p.m.

Sun: 6:00 p.m. – 12:00 a.m.



[IRS seeks public comment on Voluntary Disclosure
Practice proposal](#)

Most webinars take place at 2:00pm Eastern

Thursday, January 15, 2026: [*Stand out as a trusted tax professional! A guide to prepare accurate refundable tax credit returns for your clients!*](#) 1 PM EST

Wednesday, January 21, 2026: [*2025 Adoption Tax Credit*](#) 2 PM EST

YouTube recordings @IRSVideos: [IRS Webinars - YouTube](#)



Collector issues are the vehicle we use to gather suggestions on new legislation or specialized topics. Examples include:

- **IRS MATH Act**
- **One Big Beautiful Bill (OB BB)**
- **Modernizing Payments / Elimination of paper checks**
- **Information Return Intake System (IRIS)**
- **Digital Assets**
- **Document Upload Tool (DUT)**
- **Form 1099-K (American Rescue Plan)**
- **Employee Retention Credit**
- **Tax Pro Account**

“Get Ready” (filing season campaign)

Data Breach

Tax schemes/scams

Disaster Assistance

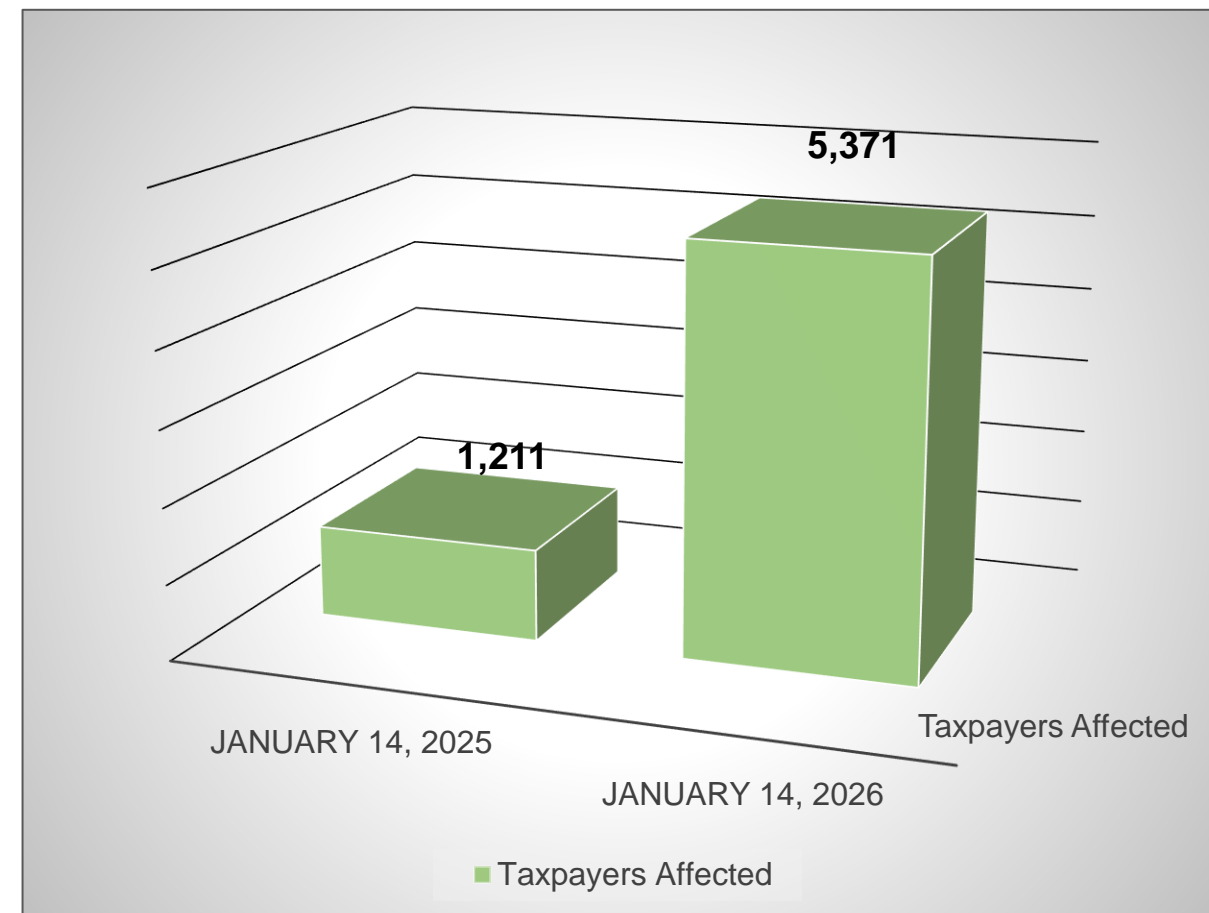
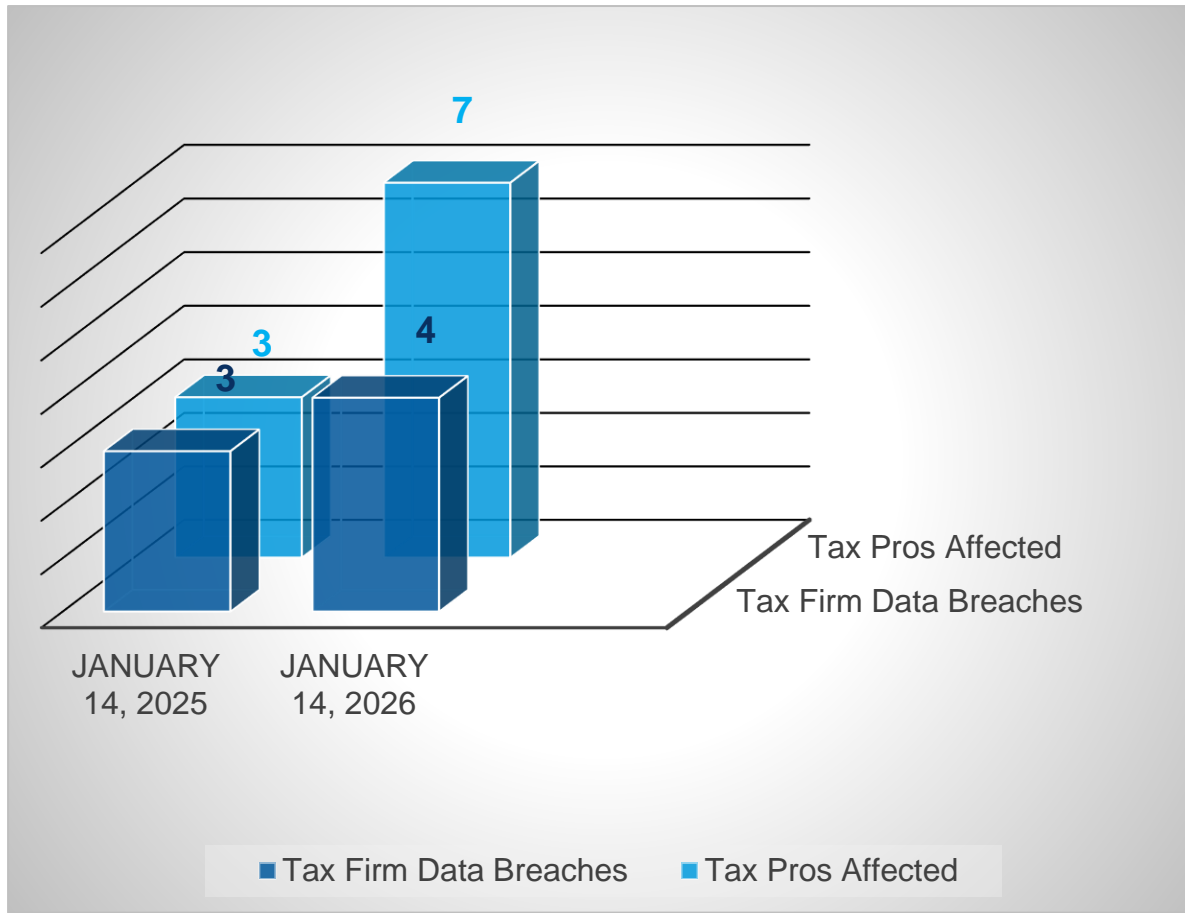
Payment Options

Online Tools

One Big Beautiful Bill (OB3) Act



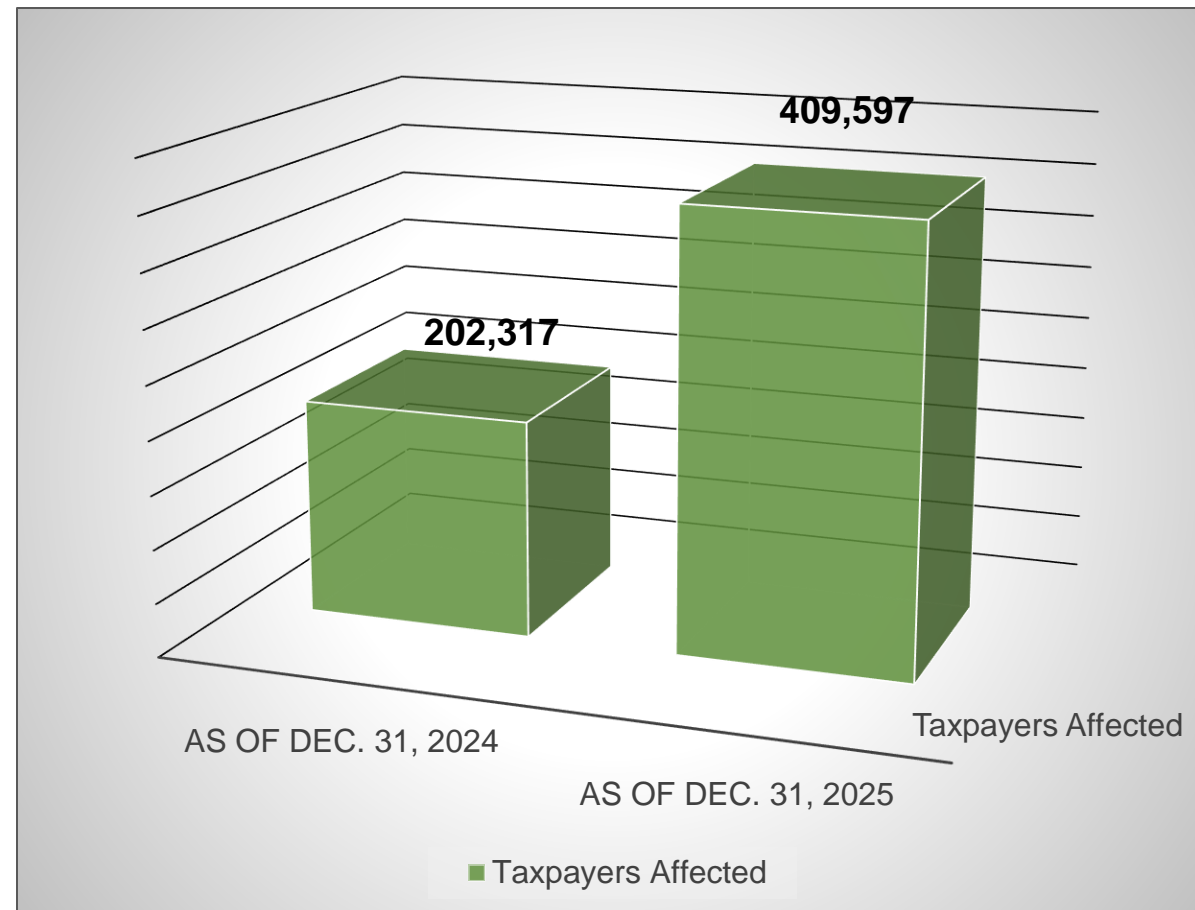
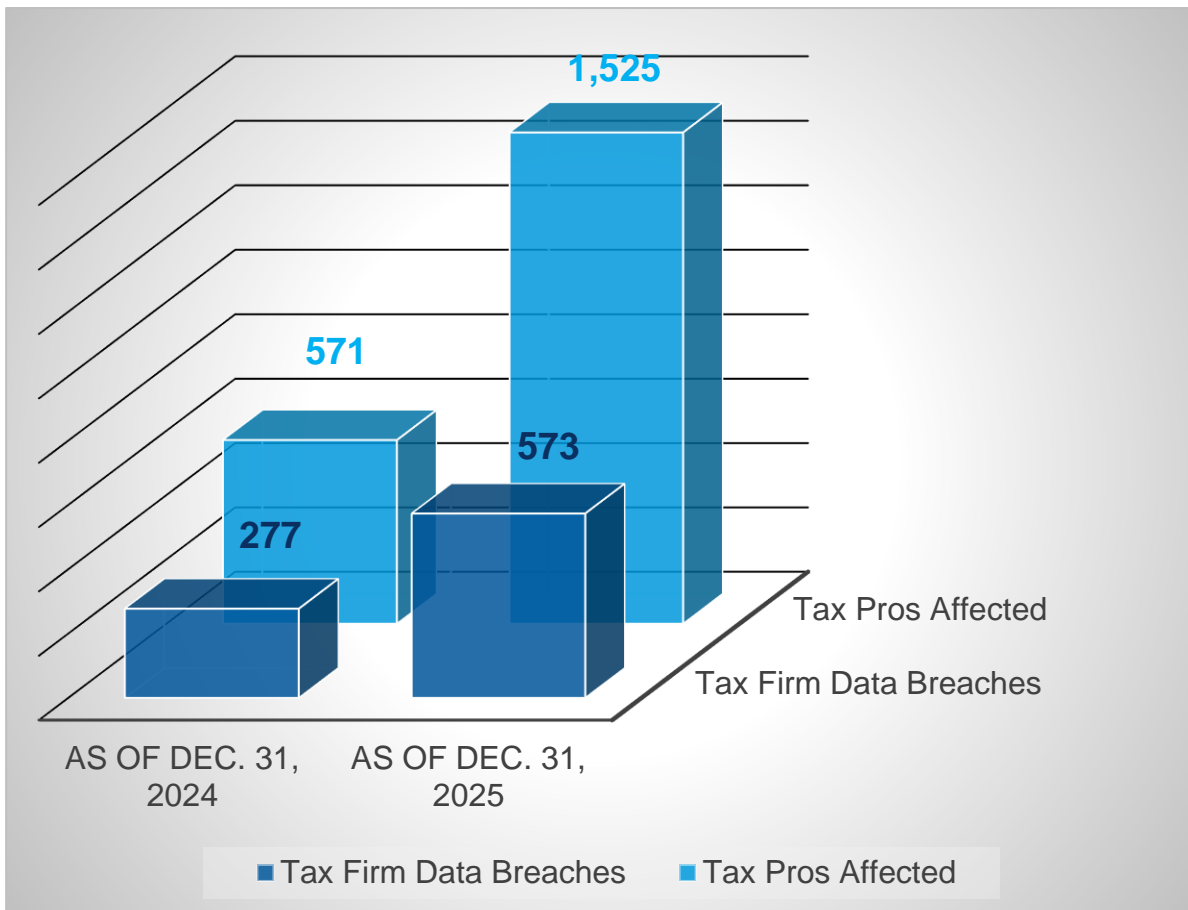
Data Breach By The Numbers





National Public Liaison / Data Breach Statistics

Data Breach 2024 versus 2025



Contact

Your local Stakeholder Liaison (SL), email StakeholderLiaison@irs.gov, or call 202-317-4015 & provide details promptly

Follow

- Guidance from your local Stakeholder Liaison
- Pub. 5293 Data Security Resource Guide for Tax Professionals
- Pub. 4557 Safeguarding Taxpayer Data: A Guide for Your Business and the IRS Data Breach webpage

Establish

- A Written Information Security Plan (WISP). Follow the guidance in:
- Pub. 5709 How to Create a Written Information Security Plan for Data Safety
 - Pub. 5708 Creating a Written Information Security Plan for your Tax & Accounting Practice

STAKEHOLDER LIAISON LOCAL CONTACTS

Stakeholder Liaison Area	Phone	Email
Area 2 (CT, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT)	202-317-4015*	CL.SL.Area.2@irs.gov
Area 3 (AL, DC, IA, IL, IN, KY, MI, NC, OH, TN, VA, WV)		CL.SL.Area.3@irs.gov
Area 4 (AR, FL, GA, LA, MS, PR, SC, TX, and U.S. VI)		CL.SL.Area.4@irs.gov
Area 5 (CA, HI, ID, MT, NV, WY)		CL.SL.Area.5@irs.gov
Area 6 (AK, AZ, CO, KS, MN, MO, ND, NE, NM, OK, OR, SD, UT, WA, WI)		CL.SL.Area.6@irs.gov

www.irs.gov Search: Stakeholder Liaison

*new number