



# Issues, Concerns, and Resolutions

## January 15, 2026

National Public Liaison

## Discussions from prior meetings...and more

- Tax Pro and Business Tax Accounts were down in mid-December but are working again
- Direct Pay only allowed for a limited number of payments (2) set up per day. That has now been increased to a maximum of 5 payments in 24 hours. [Pay personal taxes from your bank account | Internal Revenue Service](#)

## Discussions from prior meetings...and more

- IRS has expanded business hours for EIN Applications online: [Get an employer identification number | Internal Revenue Service](#)

### Availability

This tool is available during the following times (Eastern Time):

Mon–Fri: 6:00 a.m. – 1:00 a.m. (next day)

Sat: 6:00 a.m. – 9:00 p.m.

Sun: 6:00 p.m. – 12:00 a.m.



IRS seeks public comment on Voluntary Disclosure  
Practice proposal



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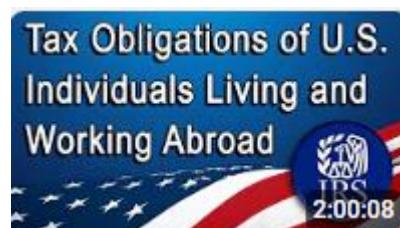
# National Webinars

**Most webinars take place at 2:00pm Eastern**

**Thursday, January 15, 2026:** [Stand out as a trusted tax professional! A guide to prepare accurate refundable tax credit returns for your clients!" 1 PM EST](#)

**Wednesday, January 21, 2026:** [2025 Adoption Tax Credit 2 PM EST](#)

**YouTube recordings @IRSVideos: [IRS Webinars - YouTube](#)**



**Collector issues are the vehicle we use to gather suggestions on new legislation or specialized topics. Examples include:**

- IRS MATH Act
- One Big Beautiful Bill (OBBB)
- Modernizing Payments / Elimination of paper checks
- Information Return Intake System (IRIS)
- Digital Assets
- Document Upload Tool (DUT)
- Form 1099-K (American Rescue Plan)
- Employee Retention Credit
- Tax Pro Account

**“Get Ready” (filing season campaign)**

**Data Breach**

**Tax schemes/scams**

**Disaster Assistance**

**Payment Options**

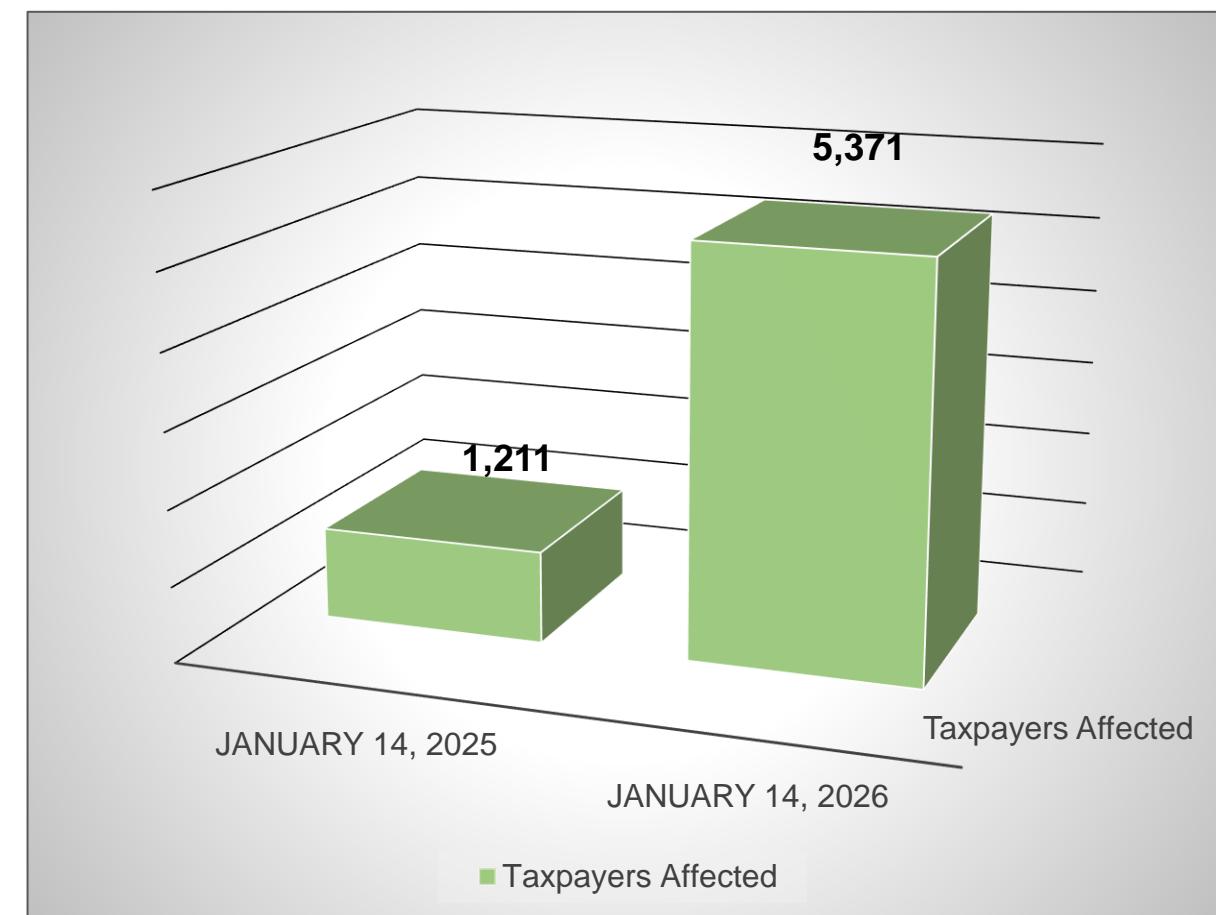
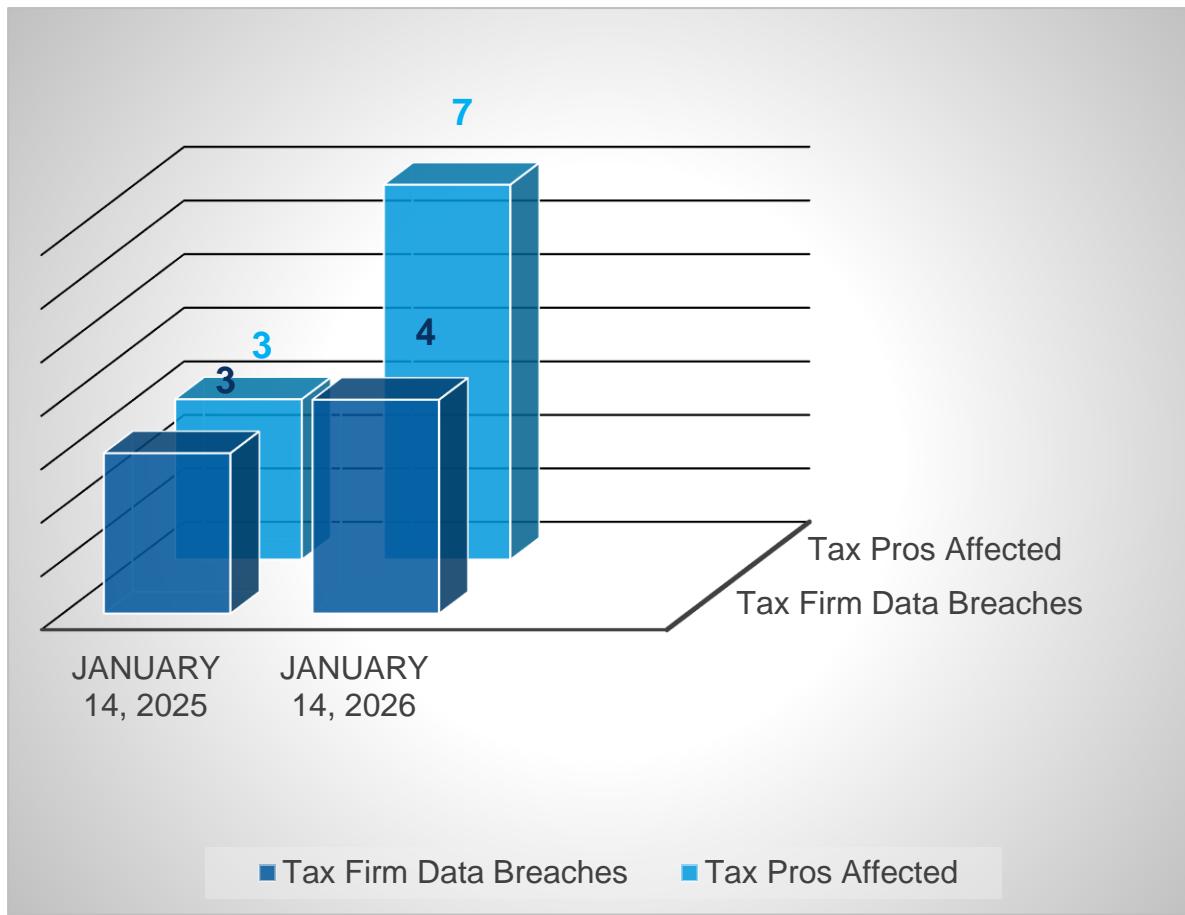
**Online Tools**

**One Big Beautiful Bill (OB3) Act**



# National Public Liaison / Data Breach Statistics

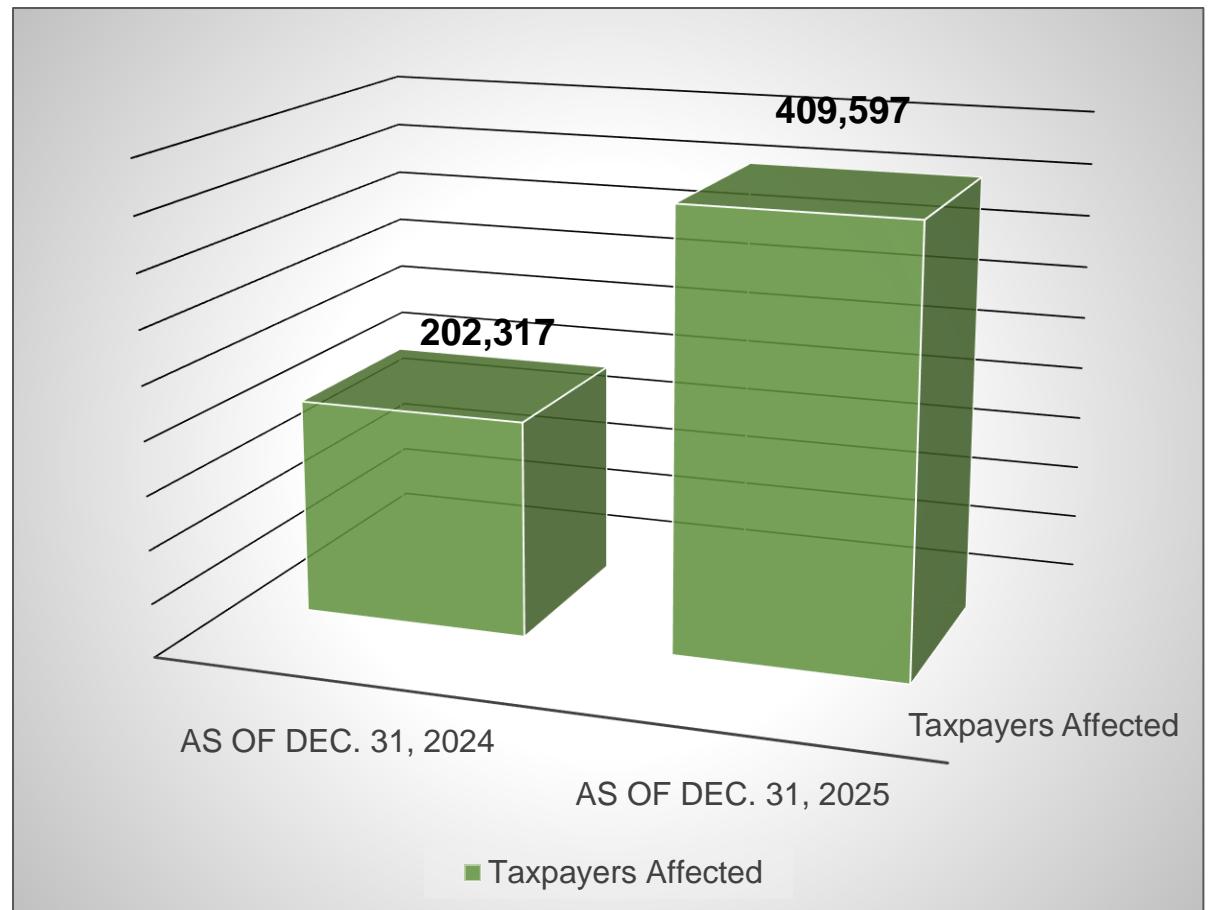
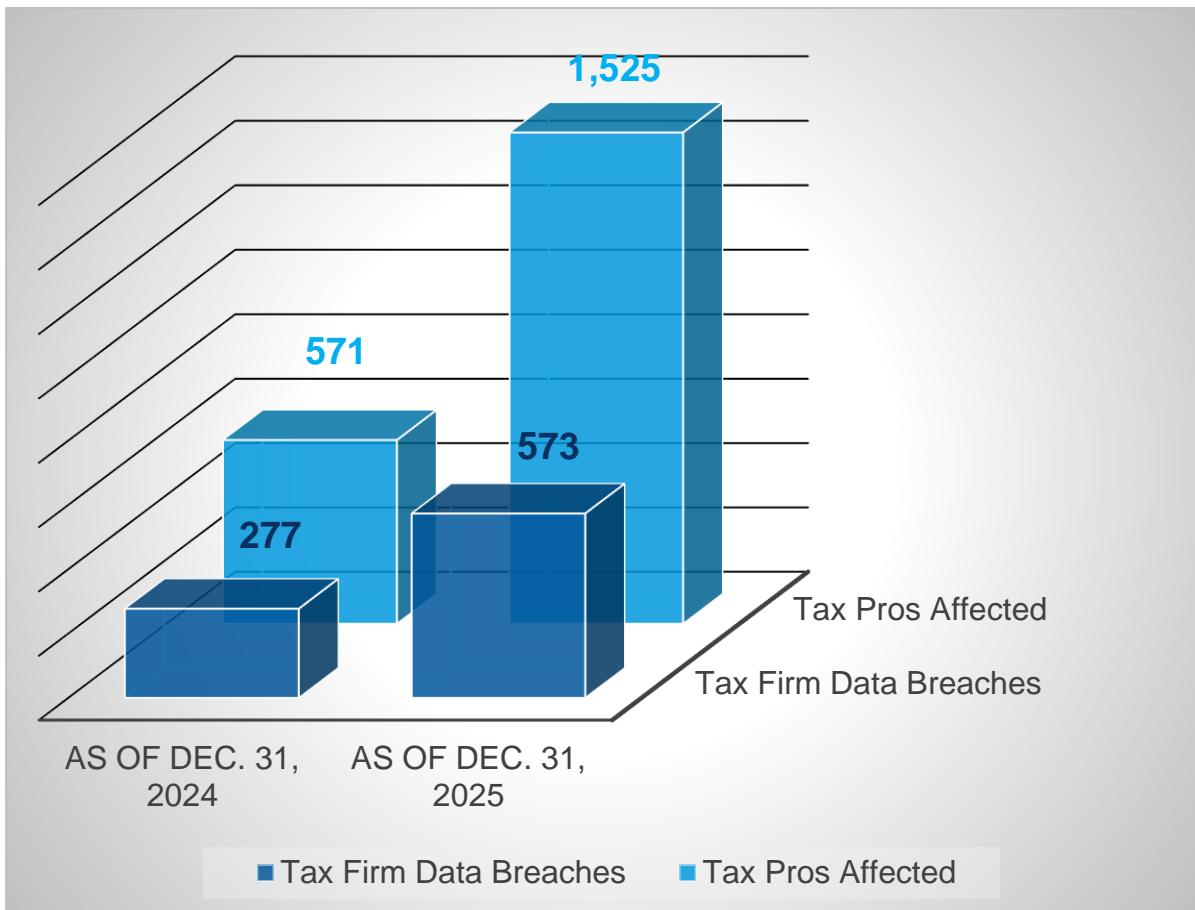
## Data Breach By The Numbers





# National Public Liaison / Data Breach Statistics

## Data Breach 2024 versus 2025



# Contact

Your local Stakeholder Liaison (SL), email [StakeholderLiaison@irs.gov](mailto:StakeholderLiaison@irs.gov), or call 202-317-4015 & provide details promptly

# Follow

- Guidance from your local Stakeholder Liaison
- Pub. 5293 Data Security Resource Guide for Tax Professionals
- Pub. 4557 Safeguarding Taxpayer Data: A Guide for Your Business and the IRS Data Breach webpage

# Establish

A Written Information Security Plan (WISP). Follow the guidance in:

- Pub. 5709 How to Create a Written Information Security Plan for Data Safety
- Pub. 5708 Creating a Written Information Security Plan for your Tax & Accounting Practice



## STAKEHOLDER LIAISON LOCAL CONTACTS

| Stakeholder Liaison Area   | Phone         | Email                |
|--|---------------|----------------------|
| Area 2<br>(CT, DE, MA, MD, ME, NH, NJ, NY, PA, RI, VT)                 |               | CL.SL.Area.2@irs.gov |
| Area 3<br>(AL, DC, IA, IL, IN, KY, MI, NC, OH, TN, VA, WV)             |               | CL.SL.Area.3@irs.gov |
| Area 4<br>(AR, FL, GA, LA, MS, PR, SC, TX, and U.S. VI)                | 202-317-4015* | CL.SL.Area.4@irs.gov |
| Area 5<br>(CA, HI, ID, MT, NV, WY)                                     |               | CL.SL.Area.5@irs.gov |
| Area 6<br>(AK, AZ, CO, KS, MN, MO, ND, NE, NM, OK, OR, SD, UT, WA, WI) |               | CL.SL.Area.6@irs.gov |

[www.irs.gov](http://www.irs.gov) Search: Stakeholder Liaison

\*new number