

## IRS Contact List for Tax Professionals

**NOTE:** Local Time – Alaska (AK) and Hawaii (HI) follow Pacific Time (PT), Some telephone numbers are not toll-free. Rev 2020-06.

Service	Telephone Number	Hours of operation (where published)
Accessibility Hotline	833-690-0598	
Affordable Care Act Hotline	800-919-0452	M-F, 7:00 a.m. - 7:00 p.m. local time
Abusive Tax Shelter Hotline	866-775-7474	24 hours 7 days a week irs.tax.shelter.hotline@irs.gov
Adoption Taxpayer Identification Number	737-800-5511	M-F, 8:30 a.m. - 3:00 p.m. CT
Adoption Taxpayer Identification Number - International	267-941-1000	
Affordable Care Act Services	866-937-4130	M-F, 7:30 a.m. - 7:00 p.m. ET
Amended Return Hotline	866-464-2050	M-F, 7:00 a.m.- 7:00 p.m. local time
AUR SBSE (IMF-SSN) Brookhaven, Ogden or Philadelphia	800-829-8310	M-F 7:00 a.m. - 8:00 p.m. local time
AUR SBSE (IMF-SSN) International	267-941-1026	
AUR SBSE (BMF-EIN)	877-571-4712	M-F, 9:00 a.m. – 5:00 p.m. local time
AUR SBSE (BMF-EIN) International	801-612-4822	
AUR W&I Andover, Atlanta, Austin or Fresno	800-829-3009	M-F, 7:00 a.m. – 8:00 p.m. local time
Automated Collection System (ACS) (BMF)	800-829-3903	M-F, 8:00 a.m. – 8:00 p.m. taxpayer local time; Alaska & Hawaii follow Pacific Time
Automated Collection System (ACS) (IMF)	800-829-7650	M-F, 8:00a.m. – 8:00 p.m. taxpayer local time; Alaska & Hawaii follow Pacific Time
Automated Collection System (ACS) (International)	267-941-1004	M-F, 6:30 a.m. – 12:00 a.m. ET
Automated Substitute for Return Call-Site (W&I)	866-681-4271	M-F, 7:00 a.m. – 7:00 p.m. CT
Automated Substitute for Return Call-Site (W&I) – International	512-693-5332	M-F, 7:00 a.m. – 7:00 p.m. CT
BSA e-Filing Help Desk	866-346-9478	<a href="mailto:BSAEFilingHelp@fincen.gov">BSAEFilingHelp@fincen.gov</a>
Business and Specialty Tax Line and EIN Assignment	800-829-4933	M-F, 7:00 a.m. – 7:00 p.m. taxpayer local time; Alaska & Hawaii follow Pacific Time
Centralized Insolvency Operation (SBSE)	800-973-0424	MM-F 7:00 AM – 9:00 PM ET
Centralized Lien Payoff (SBSE)	800-913-6050	M-F, 8:00 a.m. – 5:00 p.m. local time

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Combat Zone Deferment (including collection services)	800-908-0368	
Continuing Education Provider (RPO)	888-316-7581	M-F, 8:00 a.m. – 6:00 p.m. ET
Correspondence Examination (SBSE)	866-897-0161	
Correspondence Examination (SBSE) International	267-941-1037	9:00 a.m. – 9:00 p.m. CT
Correspondence Examination (W&I)	866-897-0177	M-F 8:00 a.m. – 8:00 p.m. local time
Disaster or Combat Zone Special Hotline	866-562-5227	M-F, 7:00 a.m. – 7:00 p.m. local time <a href="mailto:combatzone@irs.gov">combatzone@irs.gov</a>
Economic Impact Payment Questions	800-919-9835	
Electronic Federal Tax Payment System – Batch Provider Support - Batch User Master Password	- 800-945-0966 800-945-7337	
Electronic Federal Tax Payment System – Businesses	800-555-4477 or 800-945-8400	24 Hours a day, 7 days a week
Electronic Federal Tax Payment System – Individuals	800-316-6541	24 Hours a day, 7 days a week
Electronic Federal Tax Payment System – Internet Assistance	800-555-8778	24 Hours a day, 7 days a week
Electronic Federal Tax Payment System – Spanish	800-244-4829	24 Hours a day, 7 days a week
Electronic Federal Tax Payment System – Voice Response (EFWs)	888-353-4537	24 Hours a day, 7 days a week
Electronic Filing Help PIN	866-704-7388	M-F, 7:00 a.m. - 7:00 p.m. local time
Electronic Product and Services Support (e-Help Desk for practitioners only)	866-255-0654	M - F, 6:30 a.m. - 6:00 p.m. CT MEF Box: <a href="mailto:WI.MeF.MailBox@irs.gov">WI.MeF.MailBox@irs.gov</a>
Employer Identification Number (EIN)	800-829-4933 FAX 855-641-6935	M-F, 7:00 a.m. - 7:00 p.m. local time
Employer Identification Number (EIN) – International	267-941-1099 FAX 855-215-1627	M-F, 6:00 a.m. - 11:00 p.m. ET
Estate & Gift Tax (including lien release)	866-699-4083	M-F, 8:00 a.m. - 3:30 p.m. ET

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Service	Telephone Number	Hours of operation (where published)
Excise Tax and Form 2290 Help Line (SBSE)	866-699-4096	M-F, 8:00 a.m. - 6:00 p.m. ET
Excise Tax – International	859-292-0456	
FBAR/BSA and Title 31 Help Line	866-270-0733	M–F, 8:00 a.m.- 4:30 p.m. ET <a href="mailto:FBARquestions@irs.gov">FBARquestions@irs.gov</a> <a href="mailto:8300questions@irs.gov">8300questions@irs.gov</a>
FBAR/BSA and Title 31 Help Line – International	313-234-6146	
Federal Management Service – FMS – Treasury Refund Offset Information	800-304-3107	M-F, 7:30 a.m. - 5:00 p.m. CT
FOIA Public Liaison – Summer Sutherland	801-620-2149	
Forms and Publications	800-829-3676	M–F, 6:00 a.m. to 9:30 p.m. CT
Frivolous Return Program (SBSE)	866-883-0235	M-F, 7:00 am to 3:30 p.m. MT
Identity Theft – Identity Protection Specialized Unit	800-908-4490	M-F, 7:00 a.m. - 7:00 p.m. local time
Identity Theft (Identity Verification) Taxpayer Protection Program	800-830-5084	M-F, 7 a.m. to 7 p.m., ET
Individual Taxpayer Identification Number (ITIN)	800-908-9982	M-F, 7:00 a.m. to 7:00 p.m. local time
Information Return Reporting	866-455-7438	M-F, 8:30 a.m. - 5:30 p.m. ET
Innocent Spouse Hotline (W&I)	855-851-2009	M-F, 7:30 a.m. - 4:00 p.m., ET
Installment Agreements – Manually Monitored (SBSE)	866-897-4289	
Installment Agreements – Partial Pay (SBSE)	800-831-0273	
International Taxpayer Assistance	267-941-1000	M-F, 6:00 a.m. - 11:00 p.m. ET
IRS.gov Help Desk (website navigation)	800-876-1715	M-F, 10:00 a.m. - 8:00 p.m. ET <a href="mailto:irs.gov.website.helpdesk@speedymail.com">irs.gov.website.helpdesk@speedymail.com</a> .
IRS Tax Help Line for Individuals	800-829-1040	M-F, 7:00 a.m. - 7:00 p.m. local time
ITIN Program Office (Form W-7 and Acceptance Agent Program – Form 13551)	404-338-8963	Message Line: 24/7 hour operation <a href="mailto:ITINProgramOffice@irs.gov">ITINProgramOffice@irs.gov</a>

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National Taxpayer Advocate Help Line	877-777-4778	M-F, 7:00 a.m. - 7:00 p.m. local time
Office of Professional Responsibility – Enrolled Practitioner Program	855-472-5540	M-F, 6:00 a.m. - 5:00 p.m. CT <a href="mailto:EPP@IRS.gov">EPP@IRS.gov</a>
Online Payment Agreement (OPA)	800-829-0994 X684	M-F, 8:00 a.m. - 8:00 p.m. local time
Penalty Assistance Line	855-223-4017 ext. 225	M–F, 7:00 a.m. - 7:00 p.m. local time
Phishing Scams (TIGTA)	800-366-4484	<a href="mailto:phishing@irs.gov">phishing@irs.gov</a>
Power of Attorney – Ogden (AK, AZ, CA, CO, HI, ID, IA, KS, MN, MO, MT, NE, NV, NM, ND, OK, OR, SD, TX, UT, WA, WI, WY)	855-214-7522	This is a FAX # 24/7
Power of Attorney – Memphis (AL, AR, CT, DE, DC, FL, GA, IL, IN, KY, LA, MA, MD, ME, MI, MS, NH, NJ, NY, NC, OH, PA, RI, SC, TN, VT, VA, WV)	855-214-7519	This is a FAX # 24/7
Power of Attorney – Philadelphia (taxpayers residing abroad)	855-772-3156 267–941–1017	This is a FAX # 24/7
Practitioner Priority Service (Practitioners Only)	866-860-4259	M-F, 7:00 a.m. - 7:00 p.m. local time
PTIN Help Desk	877-613-7846	M-F 8:00 a.m. - 5:00 p.m. CT
Refund Hold – Delinquent Return .	866-897-3315	
Refund Status Inquiry	800-829-1954	M-F, 7:00 a.m. – 7:00 p.m. local time Automated service after business hours
Refund Status Inquiry – Automated	800-829-4477	24/7
Report Tax Schemes	866-775-7474	
Return Preparer Office	202-317-7063 202-317-4358 (FAX)	
Secure Access Registration	888-841-4648	M – F, 6:30 a.m. - 6:00 p.m. CT
Special Enrollment Examination	800-306-3926	M-F, 8:00 a.m. - 8:00 p.m. ET
TAC Appointment Line	844-545-5640	M-F, 7:00 a.m. - 7:00 p.m. local time

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Tax Exempt and Government Entities (TEGE)	877-829-5500	M-F 8:00 a.m. - 5:00 p.m. taxpayer local time for all services.
Tax Fraud Referral Hotline	800-829-0433	Automated Service available 24/7
Tax Offset Program (TOP)	800-304-3107	
Taxpayer Advocacy Panel	888-912-1227	
Taxpayer Advocate Service	877-777-4778	
Tax Fraud Referral Hotline	800-829-0433	Automated Service available 24/7
Telephone Device for the Deaf (TDD): Forms, Tax Help, TAS	800-829-4059	M–F, 7:00 a.m. - 7:00 p.m. local time
TeleTax Topics and Refund Status	800-829-4477	24/7
Treasury Inspector General for Tax Administration (TIGTA)	800-366-4484	M-F, 8:00 a.m. - 4:30 p.m. ET Complaints@TIGTA.treas.gov
Treasury Regional Finance Center	855-868-0151	
Transcripts Order Line	800-908-9946	M-F, 7:00 a.m. - 7:00 p.m. local time
Treasury Financial Agent	888-353-4537	24 hours 7 days a week
VITA Locations	800-906-9887	M-F, 7:00 a.m. - 7:00 p.m. local time
Withholding Compliance (W&I)	855-839-2235	M-F, 8:00 a.m. - 8:00 p.m. local time